

Date: 2<sup>nd</sup> April, 2021

The Vice-President, Listing Department, National Stock Exchange of India Ltd. Exchange Plaza, 5 <sup>th</sup> Floor, Plot No. - C/1, G Block, Bandra - Kurla Complex, Bandra (E), Mumbai - 400051 Fax - 022-26598237/38  <b>NSE Symbol: BIL/EQ</b>	The General Manager, Listing Department, BSE Limited, Floor -25, Phiroze Jeejeebhoy Tower, Dalal Street, Mumbai- 400001 Fax - 022-22722037/39/41/61  <b>Scrip Code: 526666</b>
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BHARTIYA INTERNATIONAL  
LIMITED  
38, Sector 44  
Gurgaon 122 002  
New Delhi Capital Region  
India  
T +91 124 488 8555  
F +91 124 488 8500  
E bhartiya@bhartiya.com  
  
CIN L74899TN1987PLC111744  
  
www.bhartiya.com

Dear Sir/Madam,

Pursuant to the requirement under the Regulation 13(3) of the SEBI (Listing Obligation and Disclosure Requirements) Regulations, 2015, Investor Grievance Report for the Quarter ended 31<sup>st</sup> March, 2021 is as under:

<b>Investor Grievance pending at the beginning of the Quarter - 1<sup>st</sup> January, 2021</b>	Nil
<b>Investor Grievance received during the Quarter</b>	1
<b>Investor Grievance disposed of during the Quarter</b>	1
<b>Investor Grievance unresolved at the end of the Quarter- 31<sup>st</sup> March, 2021</b>	Nil

Request you to take the same on record.

Thanking you,

Yours Sincerely,  
For Bhartiya International Limited



Yogesh Kumar Gautam  
(Company Secretary cum Compliance Officer)

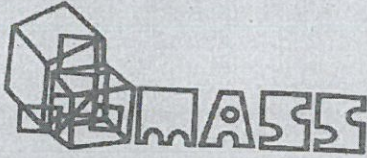


Complaints Status as on: 02/04/2021

Total Complaints Received	6
Total Resolved Complaints	6
Total Pending Complaints	0
Total Complaints Withdrawn	0
ATR/REPLY Sent and Pending With SEBI	0
Review(s) received	<a href="#">Click Here</a>
Direct complaint(s) received from investor	<a href="#">Click Here</a>
New Complaints from SEBI (For Assessment)	-
Clarification Sought By SEBI/Higher Organization	-
Action Taken Report Received	-
Action Taken Report Sent	-
Pending Complaints(Within Our Office)	-
Pending Complaints(With Investor)	-
Pending Complaints(With Subordinate Organisations)	-
Pending Complaints(With Subordinate Organisations - Atr not Received)	-
Reminder/Clarification received from investor/SEBI	-
Clarification sought from subordinate organisation	-







# MAS SERVICES LIMITED

Regd. Office : T-34 IIND FLOOR OKHLA INDUSTRIAL AREA

PHASE-II NEW DELHI 110020

PHONE:- 011-26387281-83 FAX:- 011 - 26387384

E-mail:- info@masserv.com

CIN:-U74899DL1973PLC006950

To,

DATE: - April 2, 2021

**BHARTIYA INTERNATIONAL LIMITED**

Dear Sir/Madam,

We hereby confirm the following status of the Investor Grievance during the period from 01/01/2021 to 31/03/2021 as following:-

Sr.No.	Nature of Correspondence	Pending at the beginning of qtr.	Recd during the qtr.	Disposed of during the qtr	Unresolved at the end of qtr
1.	Non receipt of Refund allotment	0	0	0	0
2	Non receipt of Div on shares	0	0	0	0
3	Non receipt of Share Cert. after trf/trm/spt etc.	0	0	0	0
4	Non receipt of Intrest on deb.	0	0	0	0
5	Non receipt of Sticker/Annual report	0	0	0	0
6	SEBI complaint	0	1	1	0
7	Complaint recd from NSDL/CDSL	0	0	0	0
	<b>TOTAL</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

Thanking you,

Yours Trully,

For MAS Services Limited

O.P. JOSHI

Share Transfer Agent





CC	SR	INW	FOLDPID	RECDATE	DESDATE	NATURE	NAME
BR1	1	362807	0014624	11/03/2021	12/03/2021	SEBI COMPLAINT	DHANI RAM SHARMA



*D. Kumar*



# Complaint Details

Registration No : SEBIE/DH21/37119/D/1  
Name : d r sharma  
Address : da-8 sec floor vikash marg  
shakerpur  
City/Location : NATIONAL CAPITAL TERRITORY OF DELHI  
Pincode : 110092  
State : NATIONAL CAPITAL TERRITORY OF DELHI  
PAN No. : BACPS5581F  
Phone No : 1122014377  
Mobile No : 9310888100  
Email Address : dhanirsharma@gmail.com  
Date of Receipt : Mar 9, 2021  
Category Assigned : Registrars to an Issue and Share transfer Agents  
Nature of Complaint : Deficiency in services  
DP ID :  
Client ID :  
Company Name : Bhartiya International Ltd;  
Complaint Against : MAS SERVICES LIMITED  
Complaint Details : RTA NOT CO-OPERATING TO TRANSFER THE SHARES UNDER ME NAM  
E. THOUGH THE SHAREHOLDER HAS ALREADY BEEN DELIVERED LONG  
G BACK AND STILL THE RTA DEMANDING Rs. 23,000/- EACH COMPANY.

507486

BRI  
E

362807

BRI  
E



*D. Kantam*





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\* MAS SERVICES LIMITED \*  
\* REGD.OFF:-T-34 IIND FLOOR OKHLA INDUSTRIAL AREA \*  
\* PHASE -II NEW DELHI 110020 \*  
\* TEL. :- 011-26387281,7282,7283 FAX:-011-26387384 \*  
\* CIN :- U74899DL1973PLC006950 \*  
\*\*\*\*\*

Ref. MAS/BR1/INW.NO.362807/BR10014624 /Z99

DATE:-12/03/2021

DHANI RAM SHARMA  
DA 8, 2ND FLOOR VIKAS MARG  
SHAKARPUR DELHI  
110092

Unit: BHARTIYA INTERNATIONAL LIMITED  
SUB:- TRANSFER OF SHARES

Dear Shareholder,


With reference to your complaint received on SCORE system (SEBI) under registration number SEBIE/DH21/37119/D/1 on the above mentioned subject, we wish to state as under.

Please refer to our letter dated 07/01/2020 wherein we had requested you to provide the complete document but till date we have not heard anything from you. We are enclosing herewith our replied letter dated 07/01/2020.

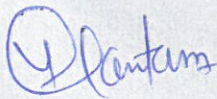
Thanking you,

Yours Faithfully,

for MAS SERVICES LTD

  
SHARWAN MANGLA  
GENERAL MANAGER

PS: Please quote our reference number in all correspondences





SP 1100190103 <110019>  
GSIN No: 074440100478276  
ED678326939 IN  
Counter No: L.OP-Code:ARTI  
To: DHANI RAM SHARMA, 25  
DELHI, PIN: 110092  
From: MAS SERVICES LTD, HD-00  
Wt: 50grams, .15/03/2021 .10:38  
Amt: 18.00  
LOGIT @% 1.5 LOGIT @%: 1.50  
<<Track no. ....>>





BR1 160299  
12

MAS Services Limited

speed post

16/03/2021

T-34, IInd Floor Okhla Industrial Area

Phase-II New Delhi 110020

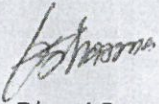
Sub=ADVERTISMENT COST FOLIO NO 0014624

362973

Dear sir

Reference to your letter no MAS/BR1/INWNO362807/BR10014624/Z99 dated 1/03/2021 I provide you all documents but you have returned and asked cost of advertisement amounting Rs 23000 the registered office of the company is in Chennai another RTA another company having R/O is in Chennai asked Rs 5200 being the advertisement cost, as per SEBI circular advertisement required when seller is not contactable in my case letter send to seller by speed post witch was delivered in this case advertisement should not be required pl consider my request and transfer the shares in my name I will send all documents after your confirmation your cooperation will be highly appreciated even though you need advertisement same cost I will send

Thanking you



Dhani Ram Sharma

DA 8 second floor vikashmargshakarapur Delhi 110092

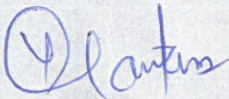
[ghanirsharma@gmail.com](mailto:ghanirsharma@gmail.com)

mob no 9310888100

cc to SEBI

SEBI COMPLAINT NO SEBIE/DH21/37119/D/1

ENC COPY OF LETTER RECEIVED FROM CAMEO





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\* MAS SERVICES LIMITED \*  
\* REGD.OFF:-T-34 IIND FLOOR OKHLA INDUSTRIAL AREA \*  
\* PHASE -II NEW DELHI 110020 \*  
\* TEL.:- 011-26387281,7282,7283 FAX:-011-26387384 \*  
\* CIN :- U74899DL1973PLC006950 \*  
\*\*\*\*\*

Ref. MAS/BR1/INW.NO.362973/BR10014624 /Z99

DATE:-19/03/2021

DHANI RAM SHARMA  
DA 8 SECOND FLOOR  
VIKASH MARGSHAKARPUR DELHI  
110092

Unit: BHARTIYA INTERNATIONAL LIMITED  
SUB:- ADVERTISEMENT OF SHARES

Dear Shareholder,

This is in reference to your letter on the above mentioned subject received on 18/03/2021.

In this regard, we would like to inform you that as per SEBI circular November,2018 the company/RTA shall publish an advertisement in at least one English language national daily newspaper having nationwide circulation and in one regional language daily newspaper published in the place of registered office of the company is situated is required.

Further we have never asked to send Rs. 23000/- we have informed you that cost of advertisement is Rs. 23000/- approximate which has been quoted by the ad agency. for below mentioned newspaper

Financial express for all India addition (English language) and one newspaper which is circulated in Chennai(regional language).

You can also published advertisement as per our format( which we have already provided to you) in any newspaper from following

For English language all addition

1. Financial Express
2. Business standard
3. Economic Times

For regional language any newspaper which is circulated in Chennai.

Thanking you,  
Yours Faithfully,  
for MAS SERVICES LTD

O. P. JOSHI (EXTN.234)

PS:Please quote our reference number in al

